

# Supply Chain Best Practices: Global Features

PDU Network ning Lanning & Execution

# Vision & Strategy

- Vision-to-strategy planning
- · Strategy breakdown by function
- Agile strategy
  - Total cost-to-serve assessments
  - Business analytics
- Rapid competitive intelligence
- · Clear roles and responsibilities

## **Total Cost to Serve**

Costs within:

- Research & Development
- Procurement
- Manufacturing
- Purchase
- · Contract support
- · Quality
- Storage / shrinkage
- · Logistics / delivery
- · Post-sales support

# Risk Assessment & Mitigation

- · Supply chain interruption
- · Purchase price
- · Regulatory and compliance
- Demand and supply planning
- · Inventory obsolescence
- · Privacy and security
- · Contract and legal

### Actionable Metrics & Reporting

- · Forward visibility
- · Cross-functional accountability
- · Understood metrics drivers
- · Metrics to drive competitive intelligence
- · Goals tied to vision and strategy
- · Components to prevent gaming the metrics

# Workforce Knowledge

- Talent and knowledge aligned to strategy
- · Talent strategy measured by results, risk mitigation, and competitive intelligence
- All forms of knowledge utilized: employees, consultants, schools, associations, etc.
- · Knowledge to mitigate future crises

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